Some people take things as they come. Others relentlessly push themselves to go farther. For these high performers, a position on a team at UnitedHealth Group is a natural fit. We offer more than talent, resources, and a can-do culture—we offer a place to improve the lives of others while doing your life’s best work.℠

A job shouldn’t define you. It should reflect you.

**Telephonic Utilization Management Nurse – UnitedHealthcare Employer & Individual**

There are so many incredible reasons to choose a career with UnitedHealth Group, but the most important things you need to know are, that in this role, you will:

- Work with hospital staff, via telephone, fax and e-mail, in the coordination of care for members ranging from low acuity to catastrophic, which may include stays of several months
- Help coordinate appropriate care to members from admittance to discharge, and work toward holistic discharge, all with the members’ benefits plan in mind
- Perform telephonic medical records review for Commercial and Medicare members, and telephonic follow-up with members as required
- Balance metrics/goals (bed days, treatment and discharge) with a focus on quality care for members
- Complete electronic documentation daily to ensure essential data is shared system-wide
- Maintain flexibility and willingness to go above and beyond to meet members’ needs
Nursing careers with UnitedHealth Group. We all want to make a difference with the work we do. Sometimes we’re presented with an opportunity to make a difference on a scale we couldn’t imagine. And here at UnitedHealthcare Employer & Individual, a thriving part of the UnitedHealth Group family of companies, you get that opportunity every day. As a member of one of our elite teams, you’ll provide the ideas and solutions that help nearly 25 million customers live healthier lives. You’ll help write the next chapter in the history of health care. And you’ll find a wealth of open doors and career paths that will take you as far as you want to go. Go further. This is your life’s best work.SM

For nurses who prefer to blaze their own career path.

We take pride in fostering an atmosphere that encourages:

Responsibility
As a Telephonic Utilization Management Nurse with UnitedHealthcare Employer & Individual, sometimes referred to as an Inpatient Care Manager, you’ll follow member cases and impact members’ quality of care at every touch point along their inpatient stay. Ever-mindful of matching member needs with appropriate levels of care, you’ll also focus on metrics/goals, such as managing bed days. Working to achieve discharge with member benefits in mind, you’ll also provide referrals for Transitional Case Management nurses or Disease Management nurses that serve as a connection to proper outpatient and/or home based care. The result? Enhanced system efficiency and performance, balanced with optimal regard and respect for the care we provide to members.

Commitment
Trust us. This is not a job for everyone. It takes a special kind of person, who is creative, self-motivated and flexible, to thrive in our environment. We need people who can:

• Multitask - manage multiple cases, as well as meetings and team support tasks
• Communicate - understand members’ needs and match them to appropriate home health and/or community resources and services
• Self-motivate - thrive in a constantly changing atmosphere that demands strong, independent critical thinking skills
• Commit – embrace our shared values of Integrity, Compassion, Relationships, Innovation & Performance

Rewards
A career with UnitedHealth Group offers everything you’d expect from a world-class organization, including excellent benefits. But perhaps the biggest reward is the impact we make every day for our members. From identifying and helping to meet the full range of a member’s needs, to developing relationships between providers and facilities that make quality health care possible – at UnitedHealthcare Employer & Individual, you can do it all.

Opportunity
But that’s not to say it will be easy. There are opportunities for growth and fulfillment, but there are challenges, as well. Often, solutions require coordinating multiple computer systems, and understanding different health plans, which all have different rules. The ability to think outside the box and develop creative solutions that meet the needs of both members and providers is essential. But if you can do it; and especially in a fast-paced, ever-evolving environment; you’ll have the chance to make a big impact.

Change is a constant, and keeping a positive, can-do attitude is key to your success – and that of our members too. A career with us will test your endurance, and your dedication to making the impossible seem increasingly probable. But we’ll be with you all the way.

Impact
Now is the time, and this is the place where you’ll find a career in which you can make a big difference – in our company, our industry, even our world. If you’re looking for something better, look no further. You have arrived.

Come share who you are and do your life’s best work.SM Ready? If you haven’t already applied for this position, you can do so, or view our other opportunities at:
yourlifesbestwork.net/clinical
Or scan this QR code with your smartphone...

Diversity creates a healthier atmosphere: equal opportunity employer M/F/D/V.
UnitedHealth Group is a drug-free workplace. Candidates are required to pass a drug test before beginning employment. © 2013 UnitedHealth Group. All rights reserved.